

## HHR-Exotics Shipping

Due to the nature and size of our speaker offerings, I felt that it would be helpful to include information regarding shipping and receiving of our products and or your speakers that are sent to us for refurbishing.

While purchasing a set of high end speakers is never an inexpensive proposition, it is often quite a shock to many clients when they experience the additional costs involved in shipping and receiving their purchases or the costs incurred when sending their beloved speakers in for repairs and upgrades.

A standard set of Walsh F speakers weighs in at hefty 180 lbs before packing and a new set of Walsh TLS-I can approach 250 lbs. A set of Walsh A's can easily exceed twice this weight when fully packaged.

With more than 30 years experience in shipping delicate equipment, I have come to realize that standard shipping methods via. UPS, Fed Ex and DHL for example, leave much to be desired when working with delicate, costly and massive equipment such as ours. Therefore, I have come to rely on specialized carriers and precise packaging methods to ensure the safe intact delivery of HHR's exotic offerings.

Each set of our speakers is packaged in custom fit boxing, including soft foams. We do not use peanuts or bubble wrap on heavy items. The boxes are then properly arranged on a standard skid, wrapped and tied down. The purpose of the skid is to provide stable shipping of all items together and to prevent individual boxes from being picked up and thrown or mishandled.

With gas prices what they are today, ever changing, the shipping industry has experienced a tremendous surge in pricing and insurance rates have also skyrocketed. Depending on location, it will run for \$250 to \$600 for shipping of a pair of speakers **each way**. While I realize this is a significant additional expense, it is unfortunately, the only way that we can guarantee that your investment will arrive in pristine condition. The same can be said for units that are being returned for service. Believe me when I tell you that many have tried to ship using lesser methods and their priceless possessions have arrived in more pieces that one would care to imagine, making some a total loss.

HHR-Exotics will provide full easy to follow instructions for individuals that are returning products for repairs or upgrades, with locations to find suitable packing materials and packing methods. HHR will also arrange for customer pick up from your locations.

Please examine the sample pictures we have provided showing some of our shipments. If you have any questions, please contact us at your earliest convenience. We will be happy to assist you.



**These speakers arrived damaged!**



**This is HHR approved shipping.**